

# Pittsburgh Opera

## Audio Commentary Service



Photos by David Bachman

Pittsburgh Opera offers an audio description service for patrons with visual impairments during Tuesday performances at the Benedum Center, Calvary Episcopal Church, and the Bitz Opera Factory. The service is provided on Sunday at the Byham Theater. Through Assistive Listening Devices, patrons can hear the Supertitles read simultaneously with their appearance on the screen, as well as descriptions of the set, characters, and costumes

### Some facts about the Audio Commentary program:

- A patron may reserve a seat in advance by calling 412-281-0912, extension 213. Tickets are only \$14.00 each for patrons with visual impairments and a companion, and consideration will be given in case of financial hardship. Tickets are normally held in the box office at each theater.
- To pick up an Assistive Listening Device, a patron presents an ID at the Guest Services Center at the Benedum Center or the Audio Commentary table in the lobby of other theaters.
- Braille and Large-Print programs are available at each performance.
- An all-volunteer team has provided the Audio Commentary service since 2003. Several team members provide individual assistance to patrons as they arrive and pick up Assistive Listening Devices. Another team member reads from the program book ten minutes before each act of the performance—the "pre-show"—and reads the Supertitles and describes the visual aspects of the stage—the "play-by-play".



Pittsburgh Opera Audio Commentary Team—  
Julia, Ray, Jan, Donna, and Mary Ann

For more information, contact  
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